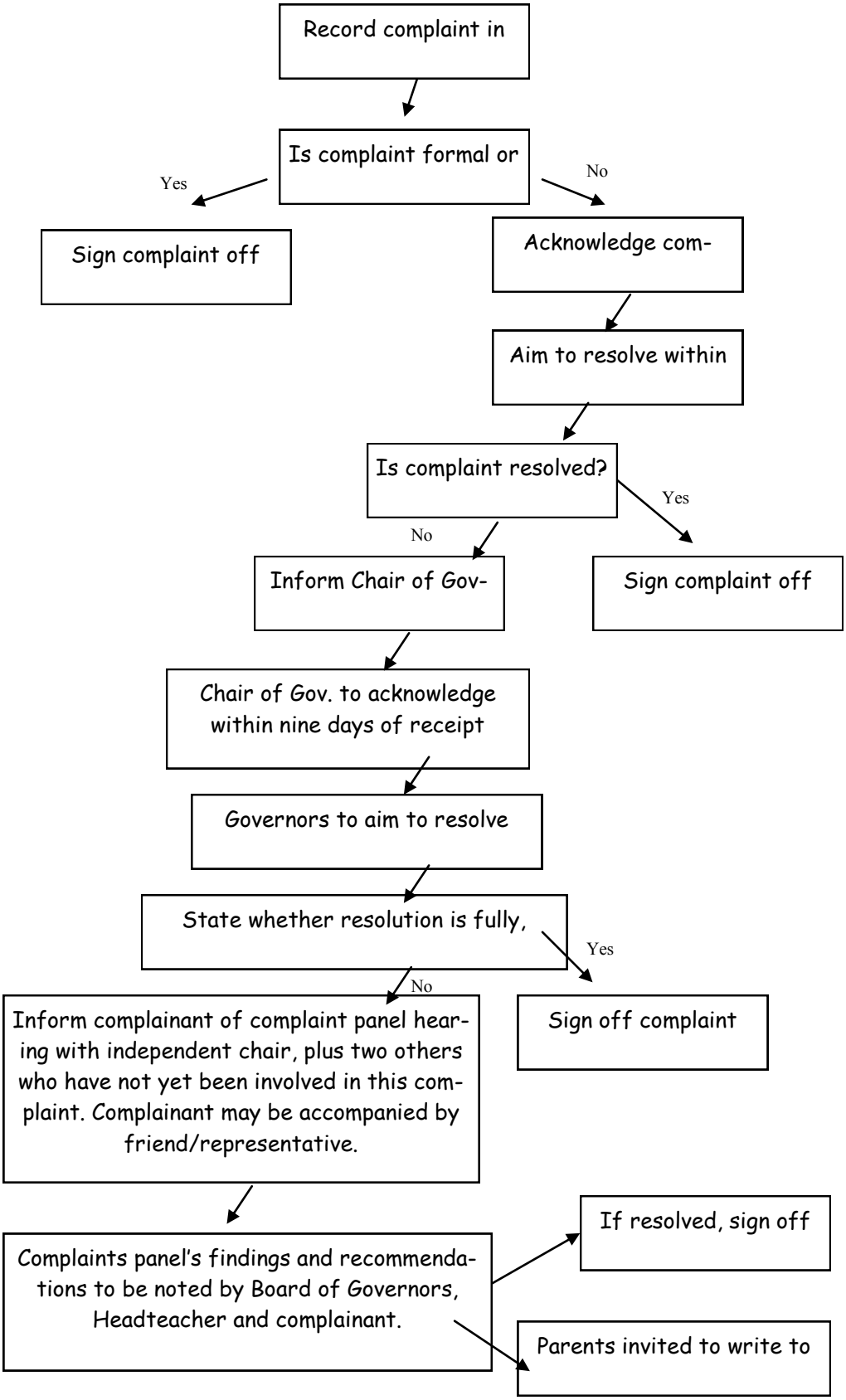Madani Primary School—Complaints Procedures